Terms and Conditions

1.Terms of Use

- By using this website, the user agrees to these terms and conditions.
- The user may only use the website for lawful purposes and in a manner that does not infringe the rights of others.

Intellectual Property

- All content on this website, including texts, images, logos, etc., are the property of the website owner and are protected by copyright.
- It is not permitted to copy, reproduce or distribute material from the website without permission.

Privacy Policy

- The website may collect personal information from users. This is treated confidentially according to the website's privacy policy.
- Personal data will not be provided to third parties without permission, unless required by law.

Liability

- The website owner is not liable for any damage or loss resulting from the use of the website.
- The user is responsible for taking precautions to ensure that all information, products or services on the website meet his or her specific requirements.

Changes

- The website owner reserves the right to change these general terms and conditions at any time. Users are advised to regularly check the conditions for any changes.

Offer

- All offers are without obligation and can be changed at any time.
- Prices include VAT and exclude shipping costs, unless otherwise stated.

: Agreement

- The agreement is concluded at the time the order is confirmed by the seller.
- The seller reserves the right to refuse an order or to request additional information.

: Payment

- Payment must be made in the manner specified in the order.
- In the event of late payment, the seller reserves the right to cancel the order.

: Delivery

- Delivery will be made to the address specified by the buyer.
- The seller strives to deliver the order within the agreed period.

: Returns policy

- The buyer has the right to return the items within 14 days of receipt of the order without giving any reason.
- To exercise the right of return, the buyer must notify the seller of the return in writing within 14 days of receipt.

Return procedure:

- Register the return via [email address] stating your order number.

- Send the items within 14 days of notification to the following address:
 - Nijverheidsweg 12, 3434NP Nieuwegein

The items must be in their original condition, unopened and undamaged.

: Refund

- After receiving the returned items, the seller will process the refund within 14 days.
- The refund includes the full purchase price, excluding shipping costs.

: Complaints

- Complaints about the delivered products must be reported to the seller in writing within 7 days of receipt.

: Applicable law

- By accepting these general terms and conditions, the user agrees to the rules and regulations that apply to the use of the website.